## THE LOVE CONNECTION REMOTE PARKING

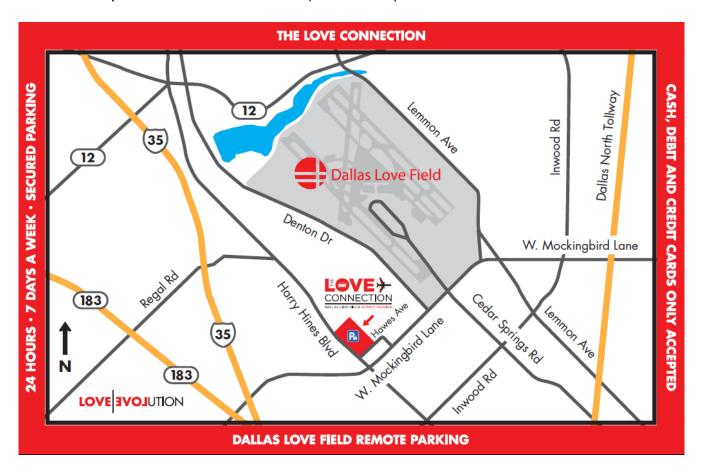
# **Frequently Asked Questions**



On September 21, 2015, Love Field travelers will be able to utilize The Love Connection Remote Parking, a remote parking lot near the corner of Harry Hines Boulevard and Mockingbird Lane. The Love Connection Remote Parking will accommodate approximately 1,300 vehicles and have designated shuttle service to Dallas Love Field.

#### Where is The Love Connection Remote Parking located?

The Love Connection Remote Parking is located at 6814 Harry Hines Blvd. (north of the Mockingbird Lane and Harry Hines Boulevard intersection). See the map listed below for directions.



#### What are the operation hours for The Love Connection Remote Parking?

The Love Connection Remote Parking is open 24 hours a day, 7 days a week.

#### How much is parking at The Love Connection Remote Parking?

The rate at The Love Connection Remote Parking is \$6 a day.

### Is there a time limit for how long I can leave my car at The Love Connection Remote Parking?

There is no limit for how long you can leave your car parked at The Love Connection Remote Parking.

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# How can I pay for parking at The Love Connection Remote Parking?

There will be a parking attendant on site to accept cash, debit and credit cards. At this time, Toll Tags will not be accepted. Toll Tags are accepted in Love Field Parking Garages A & B.

### Where does the shuttle pick up and drop off?

The designated shuttles for The Love Connection will pick up departing passengers from their vehicles in The Love Connection Remote Parking lot. Shuttle passengers will then be dropped off at the airport terminal. Passengers arriving back to Love Field can catch the shuttle back to The Love Connection at the airport lower level roadway shuttle pick up spots. Passengers will be returned to their individual vehicle in the remote parking lot.

#### How often does the shuttle for The Love Connection run?

The shuttles for The Love Connection will operate 24-hours a day and will run approximately every fifteen – twenty minutes.

#### What do the shuttles look like?

The shuttles for The Love Connection are grey and red and have signage on the vehicle indicating The Love Connection. Please see picture below.





#### When should I arrive at The Love Connection Remote Parking?

Travelers should allow for an additional 15 minutes versus traditional on-site airport parking.

#### Do I need reservations to park at The Love Connection Remote Parking?

Travelers will not need to make any prior reservations to park at The Love Connection Remote Parking. Parking spaces will be available on a first-come, first-serve basis.

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### Will there be on-site security at The Love Connection Remote Parking?

There will be a 24-hour on-site security guard and the lot will be well lit throughout the parking area.

### Will there be ADA accessible parking and shuttle service?

Yes, there will be ADA accommodations. The specific location of ADA parking will be identified according to federal regulations and code requirements. The Love Connector shuttles will also meet all ADA requirements.

## What amenities will be available at The Love Connection Remote Parking?

The Love Connection Remote Parking is nearly 13 acres, providing approximately 1,300 uncovered overnight parking spaces for Love Field passengers. In addition, the lot will include two restrooms and waiting rooms.

## Does The Love Connection Remote Parking have charging stations for electric vehicles?

The Love Connection Remote Parking does not have charging stations for electric vehicles.

### Are there any other parking or transportation options available to Love Field travelers?

Love Field has two parking garages on site at the airport, Parking Garages A & B. The remote lot serves to accommodate travelers when those two garages are full. The remote lot also offers a more economical solution to parking. Parking Garage C is currently in development.

Airport travelers can also utilize valet parking, taxicabs, or the DART rail to the Inwood/Love Field station and ride DART's Love Link shuttle (Bus 524) to Love Field. Currently, the DART shuttle picks up and drops off at the airport's lower level roadway shuttle pick up/drop off area. For more information on DART and its schedules, visit <a href="https://www.dart.org">www.dart.org</a>.

#### Who can I contact if I have any questions?

Should you have any questions about parking at Love Field, email <a href="mailto:214670LOVE@dallaslovefield.com">214670LOVE@dallaslovefield.com</a>, call the Airport Communications Center at 214-670-LOVE (5683) or visit our website at www.dallaslovefield.com.